



WEST DORSET

Leisure Holidays

Accessibility Statement

Highlands End Holiday Park

Golden Cap Holiday Park

Graston Copse Holiday Park

Larkfield Holiday Park

Sandyholme Holiday Park

Eype House Holiday Park

Updated November 2023

The accessibility statements for each park are given below.

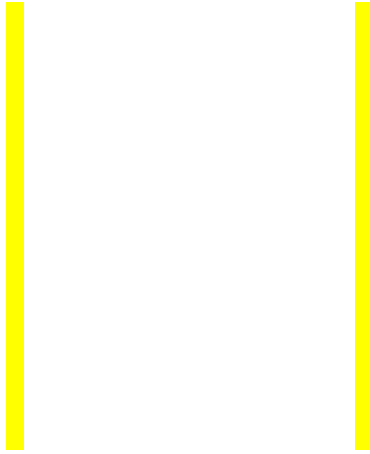
1. Highlands End Holiday Park – Accessibility Statement

Our Park has Lodge Holiday Homes, Caravan Holiday Homes, Bungalows & Apartments for hire as well as privately owned Caravans, Touring and Camping Pitches and Glamping units.

Merryweather & Colmers Lodge have an access ramp, spacious living area and a bedroom with en-suite wet room. There is a small step onto the decking area and ramp.

Merryweather Lodge

Colmers Lodge



Pebble Lodge has level access - no steps to the decking and a small step at the double doors. There are no modifications inside this lodge.

Thorncombe Apartment, which is the ground floor Apartment at Hemplands House, has a flat tarmac driveway with access to the property and a spacious interior. Please note that there is no specially adapted bathroom facilities. For details on the layout of the bedrooms and bathroom please contact Highlands End reception on highlandsreception@wdlh.co.uk.



The majority of the Touring and Camping Pitches are on level ground.

We have facilities within the toilet block for our touring, camping & glamping customers; this private individual room provides a shower, basin and toilet and is accessed by using a 'radar' key. A key is available from reception for those not having their own. We request a small returnable deposit.

We offer a variety of pitches with excellent views of the coastline and surrounding countryside. All of the Touring and Camping Pitches have parking alongside the pitch for your convenience. If it would be helpful for you, we will try and reserve a pitch as near as possible to the toilet block if you let us have full details of your request when you make your reservation.

Our Glamping Pods have a car parking area, which is a shared area and a gravel pathway to each pod which may not be suitable for wheelchair users.

We take the safety of our customers very seriously and therefore there is a 10mph speed limit throughout the Park with clearly marked speed bumps in

several locations. The speed bumps are very gentle and their presence makes the parks safer for everyone.

There is a drop off point for cars adjacent to the reception area. There are also allocated disability parking bays in the car park near to the entrance to Highlands End Leisure Club and Martin's Bar & Restaurant.

There is a gentle slope leading down from the car park to the Park Reception and Spar with one step up into the Reception. There is a clearly marked bell outside Reception for those who require assistance.

From the Martin's Bar & Restaurant car park, there is a gentle slope to the Martin's Bar & Restaurant entrance. Alternatively using the drop off point outside the building, there is a gentle slope up to the main entrance and a small lip on the door threshold.

From the Highlands End Leisure Club car park, there are four steps up and a further step up into the lobby area. Alternatively, there is a sloped path with one step up into the lobby area.

The local taxi 'I Take 8' (Telephone 07546-223983) has a specially adapted vehicle for those who need assistance. Please advise them of your needs when booking a taxi.

There is a regular bus service from Bridport and West Bay (X53 Service) which is a coastal route stopping or connecting to many villages and towns including Poole, Wareham, Weymouth, Lyme Regis, Seaton and Exeter. There is also a regular bus service from Bridport and West Bay (X51 service) which connects to both Dorchester and Axminster train stations. Both of these services vary throughout the year, please ask in reception for a bus timetable alternatively for further information on transport please phone the Local Tourist Information Centre on 01308 424901, National Rail Enquiries on 03457 48 49 50 or Traveline (Public Transport Info) on 0871 2002233.

The Park has a SPAR convenience shop which has a good selection of provisions. There are also nearby supermarkets. All of the public buildings on the Park, including the Bar, Reception and Spar are on one level and all doors are wide enough for wheelchairs.



The colour scheme throughout has been chosen to provide a good contrast between floors, walls and doorways. There is an accessible unisex toilet in Martin's Bar & Restaurant. The Park Reception and Martin's Bar & Restaurant opening hours vary according to the season. Table service is available on request in Martin's Bar and Restaurant. If you have any special dietary needs, please contact the Bar to discuss on 01308 426919.

Highlands End Leisure Club has level access throughout, including the accessible changing room and showers. The access into the water is by steps with a handrail. The swimming pool is not fitted with a lift. There is a lift at the local public pool which is 1.5 miles from the park.

Assistance dogs are welcome on the Park and there is a steep sloped 'dog exercising' meadow between the Touring / Camping pitches and the coast path.

The Park itself is set on a cliff top and there is a fairly steep walk down to the beach 500 metres below on a typically narrow and uneven grass coast path. You can hire a Trampler Mobility Scooter from the Highlands End Holiday Park Reception. This is suitable for anyone who has difficulty walking and gives access to a set network of footpaths surrounding the park. This is subject to availability - please book in advance by calling the Park Reception on 01308 426912. More information can be found on our website.



The Park has good coverage on EE, Vodafone, and O2 networks. Our team would be delighted to discuss your personal requirements with you. If you feel you need help during your visit, please mention this to any of our staff who will be delighted to offer assistance. In addition, we have a long-term plan to improve our accessibility and if you have any suggestions, please speak to a member of our team.

2. Golden Cap Holiday Park – Accessibility Statement

Golden Cap Holiday Park has lodge and caravan holiday homes for hire, pitches for touring and camping, glamping accommodation for hire and privately-owned caravans and lodges.

The majority of the touring and camping pitches are on sloped ground however the fully serviced hard base pitches are level. We have two toilet & shower blocks on the park. Our newest block was built in 2018 and includes an accessible entrance, shower & toilet. Our team on the park can advise you of its location on arrival. It is situated close to Big Berries summer camping field, but a 3 minute drive from our other touring and glamping area and is available on request.



The toilet & shower block situated closest to our glamping and main touring pitches has an accessible toilet facility. If you have any queries about this please ask at the time of booking where our bookings team will be happy to advise you.

Our lodges and caravans for hire all have parking next to them, with a small 3 or 4 tread set of steps to gain access to the accommodation. Some of our lodges have more steps and our team can advise you about this. **Seahill Lodge** does have level access as per the photo below.



We offer a variety of pitches, some with excellent views of the surrounding countryside. All of the touring and camping pitches have parking alongside the pitch for your convenience. If it would be helpful for you, we will try and reserve a pitch as near as possible to the toilet block if you let us have full details of your request when you make your reservation.

With our glamping accommodation, parking is available within 10 to 20 metres of all accommodation, with either a stone path or grass to walk along to get to the accommodation. Our team can advise you on specific access.

We take the safety of our customers very seriously and therefore there is a 10mph speed limit throughout the Park with clearly marked speed bumps in several locations. The speed bumps are gentle and their presence makes the parks safer for everyone. There is a drop off point for cars, on entering the site this can be found on the left-hand side past reception.

There is a gentle slope leading down from the drop off point to the front entrance of the shop with one step up into the shop. There is a clearly marked bell outside for those who require assistance.

The local taxi 'I Take 8' (Telephone 07546-223983) has a specially adapted vehicle for those who need assistance. Please advise them of your needs when booking a taxi.

There is a regular bus service from Chideock (X53 Service) which is a coastal route stopping or connecting for many villages and towns including Poole, Wareham, Weymouth, Lyme Regis, Seaton and Exeter. There is also a regular bus service from Chideock (X51 service) which connects to both Dorchester and Axminster train stations. Both of these services vary throughout the year please ask in reception for a bus timetable alternatively for further information on transport please phone the Local Tourist Information Centre on 01308 424901, National Rail Enquiries on 03457 48 49 50 or Traveline (Public Transport Info) on 0871 2002233.

The Park has a SPAR convenience store, which has a good selection of provisions. There are also nearby supermarkets. All of the public buildings on the park are on one level and have wide enough doors for wheelchair access. The colour scheme throughout has been chosen to provide a good contrast between floors, walls, doorways. To access the Park Reception, there are 4 steps. If you need assistance and nobody is available in reception, please enquire in the SPAR store for further assistance.

Assistance dogs are welcome on the Park and there is a 'dog exercising' meadow close to the Reception. We have resident wardens on park who are on duty throughout the week. Reception is open from 8.30am until 6.00pm (times may vary throughout the season).

The Park has good mobile coverage once away from the entrance to the park. If you feel you need help at any time during your visit, please mention this to any of our team who will be delighted to offer assistance. In addition, we have a long-term plan to improve our accessibility and if you have any suggestions, please speak to a member of staff.

3. Graston Copse Holiday Park – Accessibility Statement

Our Park has privately owned caravan holiday homes as well as touring and camping pitches.

The majority of the touring and camping pitches are on level ground. All of the touring and camping pitches have parking alongside the pitch for your convenience. This is a small park with 45 electric pitches only and a non-electric camping field available at peak times.

The toilet block is 150 metres from the touring park and only basic facilities are provided. If you would like more, including toilet and shower facilities for wheelchair users, please refer to our sister park – Highlands End Holiday Park. If it would be helpful for you, we will try and reserve a pitch near to the toilet block however, this cannot be guaranteed please let us know when you make your reservation.

We take the safety of our customers very seriously and therefore there is a 10mph speed limit throughout the Park with clearly marked speed bumps in several locations. The speed bumps are gentle and their presence makes the parks safer for everyone.

The Park is generally flat and there is an accessible ramp to the reception building, with a small step into the reception.

The local taxi 'I Take 8' (Telephone 07546-223983) has a specially adapted vehicle for those who need assistance. Please advise them of your needs when booking. There is a regular bus service from Burton Bradstock (X53 Service) which is a coastal route stopping or connecting for many villages and towns including Poole, Wareham, Weymouth, Lyme Regis, Seaton and Exeter.

This service varies throughout the year so please ask in reception for a bus timetable. Alternatively, for further information on transport please phone the Local Tourist Information Centre on 01308 424901, National Rail Enquiries on 03457 48 49 50 or Traveline (Public Transport Info) on 0871 2002233.

The local village of Burton Bradstock provides shops offering basic goods and the nearby supermarkets have a wider selection. Please ask at Reception for directions.

The Park itself is set amongst beautiful mature trees and is surrounded by active farmland. The majority of the Park is level and is mainly grass with very few hard surfaces and pathways. Assistance dogs are welcome on the Park and there is a flat 'dog exercising' meadow, grass riverside walk and a woodland walk.

We have resident wardens on park who are on duty for most of the week. Reception is open from 8.30am until 6.00pm (Times may vary throughout the season).

The Park has good coverage on Vodafone & O2. Our staff would be delighted to discuss your personal requirements. If you feel you need help at any time during your visit, please mention this to any of our staff who will be delighted to offer assistance. In addition, we have a long-term plan to improve our accessibility and if you have any suggestions, please speak to a member of the team.

4. Larkfield Holiday Park – Accessibility Statement

Larkfield Holiday Park is exclusively for lodge and caravan holiday home ownership and isn't open to 'casual' holiday customers. The majority of the holiday homes have parking alongside for your convenience.

We take the safety of our customers very seriously and therefore there is a 10mph speed limit throughout the Park with clearly marked speed bumps in several locations. The speed bumps are gentle and their presence makes the parks safer for everyone.

The local taxi 'I Take 8' (Telephone 07546-223983) has a specially adapted vehicle for those who need assistance. Please advise them of your needs when booking a taxi.

There is a regular bus service from Burton Bradstock (X53 Service) which is a coastal route stopping or connecting to many villages and towns including Poole, Wareham, Weymouth, Lyme Regis, Seaton and Exeter. This service varies throughout the year please ask a member of staff for a bus timetable or telephone the Reception on 01308 897361 or alternatively for further information on transport please phone the Local Tourist Information Centre on 01308 424901, National Rail Enquiries on 03457 48 49 50 or Traveline (Public Transport Info) on 0871200 2233.

The local village of Burton Bradstock which is approximately 500 metres from the park provides convenience shops, pubs and restaurants. The nearest supermarkets and shops are in Bridport about 3 miles from the park. Please ask a member of staff for directions or telephone the Reception on 01308 897361.

The Park itself is set amidst trees. The majority of the Park is level; however, there are a few gentle slopes between the various sections. Assistance dogs are welcome on the Park and there is a 9 acre 'dog exercising' meadow on the hillside. We have resident wardens based at our nearby Graston Copse Holiday Park, Anning's Lane, Burton Bradstock DT6 4QP - 01308 897361.

The Park has good coverage on Vodafone, EE and O2 networks. Our staff would be delighted to discuss your personal requirements with you. If you feel you need help at any time during your visit, please mention this to any of our team, who will be delighted to offer assistance. In addition, we have a long-term plan to improve our accessibility and if you have any suggestions, please speak to a member of the team.

5. Sandyholme Holiday Park – Accessibility Statement

Sandyholme Holiday Park has caravan holiday homes for hire, privately owned caravans and touring and camping pitches for hire.

The majority of the touring and camping pitches are on level ground. We have a disabled toilet within the toilet block. There is a slight incline to the family/disabled toilet and shower, which is also a wet room. You can obtain a key from the reception for a small deposit, or use a radar key. There is a stool and various grab rails. You can gain access with a mobility scooter.

If it would be helpful for you, we will try and reserve a pitch as near as possible to the toilet block if you let us have full details of your request when you make your reservation.

Our 5 caravan holiday homes available to hire, have parking available in front of them in a gravelled area. They all have 3 wide steps to get onto the decking area where the door to enter is.

We take the safety of our customers very seriously and therefore there is a 10mph speed limit throughout the Park with clearly marked speed bumps in several locations. The speed bumps are gentle and their presence makes the parks safer for everyone.

The local taxi 'Bobs Cars' (Telephone 01305-269500) has a specially adapted vehicle for those who need assistance. Please advise them of your needs when booking a taxi. There are options for public transport, rail, taxi and bus. All of these services vary throughout the year please ask in reception for information on transport or phone the Local Tourist Information Centre on 01305 785747, National Rail Enquiries on 03457 48 49 50 or Traveline (Public Transport Info) on 0871 2002233.

The Park is generally on the flat and there is an accessible ramp up to the entrance to the park reception building. In the reception, there is a small shop selection, while the nearby supermarkets have a wider selection. The reception is on one level and has wide enough doors for wheelchair access. The colour scheme throughout has been chosen to provide a good contrast between floors, walls, doorways.

Assistance dogs are welcome on the Park. We have resident wardens on park who are on duty throughout the week. Reception is open from 8.30am until 6.00pm (times may vary throughout the season).

The Park has reasonably good coverage on most mobile networks; if this is essential to you please check the current signal strengths with Reception.

Our staff would be delighted to discuss your personal requirements with you. If you feel you need help at any time during your visit, please mention this to any of our team who will be delighted to offer assistance. In addition, we have a long-term plan to improve our accessibility and if you have any suggestions, please speak to a member of the team.

Eype House Holiday Park – Accessibility Statement

Eype House Holiday Park has Hire Caravans as well as Camping Pitches and two Glamping units for hire.

All camping pitches are level but situated on steeply sloping ground at the top of the park. We have shower, toilet and washing facilities within the toilet block area for our camping customers but due to the sloping ground there are three steps up to the men's showers, and a small step down to the ladies' showers. (The toilets wash rooms do not have any steps and are on one level, this includes a shower room, however this does not have any grab rails). We offer pitches with excellent views of the coastline and surrounding countryside. We ask cars be parked on your pitch for your convenience and to leave other parking for the caravans and additional cars.

All Hire caravans have various numbers of steps into them; please ask at time of booking for your preference. A selection has parking next to the caravan otherwise we ask that cars are parked in the designated parking areas.

There is a 5mph speed limit throughout the park.

There is a Spar convenience Store a 1 mile drive away at Highlands End as well as other facilities including Bar and Restaurant, Leisure Club and Soft Play.

The local taxi 'I Take 8' (Telephone 07546-223983) has a specially adapted vehicle for those who need assistance. Please advise them of your needs when booking a taxi.

There is a regular bus service from Burton Bradstock (X53 Service) which is a coastal route stopping or connecting to many villages and towns including Poole, Wareham, Weymouth, Lyme Regis, Seaton and Exeter. This service varies throughout the year please ask a member of staff for a bus timetable or telephone the Reception on 01308 897361 or alternatively for further information on transport please phone the Local Tourist Information Centre on 01308 424901, National Rail Enquiries on 03457 48 49 50 or Traveline (Public Transport Info) on 0871200 2233.

Assistance dogs are welcome on the Park and the beach allows access to dogs all year round. We have resident wardens on the park in case of emergency.

The Park has reasonably good coverage on most mobile networks; if this is essential to you please check the current signal strengths with Reception.

Our staff would be delighted to discuss your personal requirements with you. If you feel you need help at any time during your visit, please mention this to any of our team who will be delighted to offer assistance. In addition, we have a long-term plan to improve our accessibility and if you have any suggestions, please speak to a member of the team.

Mobility Hire – all parks

You can hire wheelchairs and other mobility vehicles and assistance items from Active Mobility based in Dorchester (Poundbury) and Weymouth. These can be booked online at www.active-mobility.co.uk/hire

Contact details are :

WEYMOUTH

117 Radipole Lane, Weymouth, DT4 9SS

Tel : 01305 774422

E-Mail : weymouth@active-mobility.co.uk

DORCHESTER/POUNDBURY

Paceycombe Way, Poundbury, DT1 3WB

Tel : 01305 213141

E-Mail : poundbury@active-mobility.co.uk

Beach Access – all parks

The website www.accessiblecountryside.org.uk is the most up to date website for accessible beaches around the country. You can search Dorset and you will find many beaches in the Poole & Bournemouth Area that are accessible, along with Weymouth Central Beach and Lulworth Cove Beach, which are amongst the closest beaches to our parks. Both beaches are around a 15-minute drive from Sandyholme and up to 45 minutes from our other parks.